



## AMAL ASSIST

We understand that our customers can sometimes experience circumstances that place them in financial difficulty. For this reason AMAL has established a special service for our customers, called AMAL assist.

If you find you are having difficulties meeting your loan repayments due to changes in employment or family circumstances, natural disasters, injury or illness or the like, AMAL assist may help.

Understanding a customer's financial circumstances is crucial to determining what assistance might be possible and appropriate. AMAL assist will seek some information about your situation and explain any possible assistance options to you to help meet your financial obligations.

If you require the AMAL assist service or simply want to discuss your situation:

- Call us on 1300 722 287.
- E-mail us at [AMALassist@amal.com.au](mailto:AMALassist@amal.com.au).
- Write to us at Level 6, 9 Castlereagh Street, Sydney NSW 2000.
- Fax us on +61 2 9210 2700.